



PURCHASE ORDER

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Date - 1/18/2019

Order Number 10021091 000 OP

Branch Plant 5711

TO: SHI GOVERNMENT SOLUTIONS INC
1301 SOUTH MOPAC EXPRESSWAY
SUITE 375
AUSTIN TX 78746

SHIP TO: CITY OF LUBBOCK
POLICE DEPARTMENT
916 TEXAS AVENUE
LUBBOCK TX 79401

INVOICE TO: CITY OF LUBBOCK
ACCOUNTS PAYABLE
P.O. BOX 2000
LUBBOCK, TX 79457

BY: 
Marta Alvarez, Director of Purchasing & Contract Management

Ordered 1/18/2019

Freight

Requested 2/1/2019

Taken By

J MONTES

Delivery J WADKINS REQ 53312

BUY BOARD 579-19

Description/Supplier Item	Ordered	Unit Cost	UM	Extension	Request Date
Caseguard	1.000	13,995.0000	EA	13,995.00	2/1/2019
1 Video Redaction Software					
Caseguard	3.000	349.0000	EA	1,047.00	2/1/2019
2 Licenses					
Hourly Training	8.000	149.0000	EA	1,192.00	2/1/2019
Online					

Total Order

Terms NET DUE ON RECEIPT

16,234.00

**PURCHASE ORDER
TERMS AND CONDITIONS
IMPORTANT: READ CAREFULLY
STANDARD TERMS AND CONDITIONS
CITY OF LUBBOCK, TX**

Seller and Buyer agree as follows:

1. SELLER TO PACKAGE GOODS. Seller will package goods in accordance with good commercial practice. Each shipping container shall be clearly and permanently marked as follows: (a) Seller's name and address; (b) originator's name, address and purchase order or purchase release number and the supply agreement number if applicable; (c) Container number and total number of containers, e.g. box 1 of 3 boxes; and (d) the number of the container bearing the packing slip. Seller shall bear cost of packaging unless otherwise provided. Goods shall be suitably packed to secure lowest transportation costs and to conform with requirements of common carriers and any applicable specifications. Buyer's count or weight shall be final and conclusive on shipments not accompanied by packing lists.

2. SHIPMENT UNDER RESERVATION PROHIBITED. Seller is not authorized to ship the goods under reservation and no tender of a bill of lading will operate as a tender of goods.

3. TITLE AND RISK OF LOSS. The title and risk of loss of the goods shall not pass to Buyer until Buyer actually receives and takes possession of the goods at the port or ports of delivery.

4. NO REPLACEMENT OF DEFECTIVE TENDER. Every tender of delivery of goods must fully comply with all provisions of this contract as to time of delivery, quality and the like. If a tender is made which does not fully conform, this shall constitute a breach and Seller shall not have the right to substitute a conforming tender provided where the time for performance has not yet expired. The Seller may reasonably notify Buyer of his intention to cure and may then make a conforming tender within the contract time but not afterwards.

5. INVOICES & PAYMENTS. A Seller shall submit separate invoices in duplicate, one each purchase order or purchase release after each delivery. Invoices shall indicate the purchase order or purchase release number and the supply agreement number if applicable. Invoices shall be itemized and transportation charges, if any, shall be listed separately. A copy of the bill of lading, and the freight waybill when applicable, should be attached to the invoice. Mail To: Accounts Payable, City of Lubbock, P. O. Box 2000, Lubbock, Texas 79457. Payment shall not be due until the above instruments are submitted after delivery.

6. GRATUITIES. The Buyer may, by written notice to the Seller, cancel this contract without liability to Seller if it is determined by Buyer that gratuities in the form of entertainment, gifts or otherwise, were offered or given by the Seller or any agent or representative of the Seller to any officer or employee of the City of Lubbock with a view to securing a contract or securing favorable treatment with respect to the awarding or amending or the making of any determinations with respect to the performing of such a contract. In the event this contract is canceled by Buyer pursuant to this provision, Buyer shall be entitled in addition to any other rights and remedies to recover or withhold the amount of the cost incurred by Seller in providing such gratuities.

7. SPECIAL TOOLS & TEST EQUIPMENT. If the price stated on the face hereof includes the cost of any special tooling or special test equipment fabricated or required by Seller for the purpose of filling this order, such special tooling equipment and any process sheets related thereto shall become the property of the Buyer and to the extent feasible shall be identified by the Seller as such.

8. WARRANTY-PRICE. a. The price to be paid by the Buyer shall be that contained in Seller's bid which Seller warrants to be no higher than Seller's current prices on orders by others for products of the kind and specification covered by this agreement for similar quantities under similar like conditions and methods of purchase. In the event Seller breaches this warranty the prices of the items shall be reduced to the Seller's current prices on orders by others or, in the alternative, Buyer may cancel this contract without liability to Seller for breach or Seller's actual expense. b. The Seller warrants that no person or selling agency has been employed or retained to solicit or secure this contract upon an agreement or understanding for commission, percentage, brokerage or contingent fee except bona fide employees of bona fide established commercial or selling agencies maintained by the Seller for the purpose of securing business. For breach of violation of this warranty the Buyer shall have the right in addition to any other right of rights to cancel this contract without liability and to deduct from the contract price or otherwise recover without liability and to deduct from the contract price or otherwise recover the full amount of such commission, percentage, brokerage or contingent fee.

9. WARRANTY-PRODUCT. Seller shall not limit or exclude any implied warranties and any attempt to do so shall render this contract voidable at the option of the Buyer. Seller warrants that the goods furnished will conform to the specifications, drawings and descriptions listed in the bid invitation and to the samples furnished by the Seller, if any. In the event of a conflict or between the specifications, drawings, and descriptions, the specifications shall govern. Notwithstanding any provisions contained in the contractual agreement, the Seller represents and warrants fault-free performance and fault-free result in the processing data and related data (including, but not limited to calculating, comparing and sequencing) of all hardware, software and firmware products delivered and services provided under this contract individually or in combination, as the case may be from the effective date of this contract. The obligations contained herein apply to products and services provided by the Seller, its sub-Seller or any third party involved in the creation or development of the products and services to be delivered to the City of Lubbock under this contract. Failure to comply with any of the obligations contained herein may result in the City of Lubbock availing itself of any of its rights under the law and under this contract including, but not limited to, its right pertaining to termination or default. The warranties contained herein are separate and discrete from any other warranties specified in this contract, and are not subject to any disclaimer of warranty, implied or expressed, or limitation of the Seller's liability, which may be specified in this contract or its appendices, its schedules, its annexes or any document incorporated in this contract by reference.

10. SAFETY WARRANTY. Seller warrants that the product sold to the Buyer shall conform to the standards promulgated by the U.S. Department of Labor under the Occupational Safety and Health Act of 1970. In the event the product does not conform to OSHA standards, Buyer may return the product for correction or replacement at the Seller's expense. In the event Seller fails to make the appropriate correction within a reasonable time, correction made by Buyer will be at the Seller's expense.

11. NO WARRANTY BY BUYER AGAINST INFRINGEMENTS. As part of this contract for sale Seller agrees to ascertain whether goods manufactured in accordance with the specifications attached to this agreement will give rise to the rightful claim of any third person by way of infringement of the like. Buyer makes no warranty that the production of goods according to the specification will not give rise to such a claim, and in no event shall Buyer be liable to Seller for indemnification in the event that Seller is sued on the grounds of infringement of the like. If Seller is of the opinion that an infringement of the like will result, he will notify the Buyer to this effect in writing within two weeks after the signing of this agreement. If Buyer does not receive notice and is subsequently held liable for the infringement of the like, Seller will save Buyer harmless. If Seller in good faith ascertains the production of the goods in accordance with the specifications will result in infringement of the like, the contract shall be null and void.

12. NON APPROPRIATION. All funds for payment by the City under this contract are subject to the availability of an annual appropriation for this purpose by the City. In the event of nonappropriation of funds by the City, Council of the City of Lubbock for the goods or services provided under the contract, the City will terminate the contract without termination charge or other liability on the last day of the then-current fiscal year or when the appropriation made for the then-current year for the goods or services covered by this contract is spent, whichever event occurs first. If at any time funds are not appropriated for the continuance of this contract, cancellation shall be accepted by the Seller on thirty (30) days prior written notice, but failure to give such notice shall be of no effect and the City shall not be obligated under this contract beyond the date of termination.

13. RIGHT OF INSPECTION. Buyer shall have the right to inspect the goods at delivery before accepting them.

14. CANCELLATION. Buyer shall have the right to cancel for default all or any part of the undelivered portion of this order if Seller breaches any of the terms hereof including warranties of Seller or if the Seller becomes insolvent or commits acts of bankruptcy. Such right of cancellation is in addition to and not in

lieu of any other remedies which Buyer may have in law or equity.

15. TERMINATION. The performance of work under this order may be terminated in whole, or in part by the Buyer in accordance with this provision. Termination of work hereunder shall be effected by the delivery of the Seller of a "Notice of Termination" specifying the extent to which performance of work under the order is terminated and the date upon which such termination becomes effective. Such right of termination is in addition to and not in lieu of the rights of Buyer set forth in Clause 14, herein.

16. FORCE MAJEURE. Neither party shall be held responsible for losses, resulting if the fulfillment of any term of provisions of this contract is delayed or prevented by any cause not within the control of the party whose performance is interfered with, and which by the exercise of reasonable diligence said party is unable to prevent.

17. ASSIGNMENT-DELEGATION. No right or interest in this contract shall be assigned or delegation or any obligation made by Seller without the written permission of the Buyer. Any attempted assignment or delegation by Seller shall be wholly void and totally ineffective for all purpose unless made in conformity with this paragraph.

18. WAIVER. No claim or right arising out of a breach of this contract can be discharged in whole or in part by a waiver or renunciation of the claim or right unless the waiver or renunciation is supported by consideration and is in writing signed by the aggrieved party.

19. INTERPRETATION-PAROLE EVIDENCE. This writing, plus any specifications for bids and performance provided by Buyer in its advertisement for bids, and any other documents provided by Seller as part of his bid, is intended by the parties at a final expression of their agreement and intended also as a complete and exclusive statement of the terms of their agreement. Whenever a term defined by the Uniform Commercial Code is used in this agreement, the definition contained in the Code is to control.

20. APPLICABLE LAW. This agreement shall be governed by the Uniform Commercial Code. Whenever the term "Uniform Commercial Code" is used it shall be construed as meaning the Uniform Commercial Code as adopted in the State of Texas as effective and in force on the date of this agreement.

21. RIGHT TO ASSURANCE. Whenever one party to this contract in good faith has reason to question the other party's intent to perform he may demand that the other party give written assurance of his intent to perform. In the event that a demand is made and no assurance is given within five (5) days, the demanding party may treat this failure as an anticipatory repudiation of the contract.

22. INDEMNIFICATION. Seller shall indemnify, keep and save harmless the Buyer, its agents, officials and employees, against all injuries, deaths, loss, damages, claims, patent claims, suits, liabilities, judgments, costs and expenses, which may in anywise accrue against the Buyer in consequence of the granting of this contract or which may in anywise result therefrom, whether or not it shall be alleged or determined that the act was caused through negligence or omission of the Seller or its employees, or of the sub-seller or assignee or its employees, if any, and the Seller shall at his own expense appear, defend and pay all charges of attorneys and all costs and other expenses arising therefrom if incurred in connection therewith, and, if any judgment shall be rendered against the Buyer in any such action, the Seller shall, at its own expense, satisfy and discharge the same. Seller expressly understands and agrees that any bond required by this contract or otherwise provided by Seller, shall in no way limit the responsibility to indemnify, keep and save harmless and defend the Buyer as herein provided.

23. TIME. It is hereby expressly agreed and understood that time is of the essence for the performance of this contract, and failure by contract to meet the time specifications of this agreement will cause Seller to be in default of this agreement.

24. BIDD. The City of Lubbock hereby notifies all bidders that in regard to any contract entered into pursuant to this request, minority and women business enterprises will be afforded equal opportunity to submit bids in response to this invitation and will not be discriminated against on the grounds of race, color, sex or natural origin in consideration for an award.

25. NON-ABRIBITION. The City reserves the right to exercise any right or remedy to it by law, contract, equity or otherwise, including without limitation, the right to seek any and all forms of relief in a court of competent jurisdiction. Further, the City shall not be subject to any arbitration process prior to exercising its unrestricted right to seek judicial remedy. The remedies set forth herein are cumulative and not exclusive, and may be exercised concurrently. To the extent of any conflict between this provision and another provision in, or related to, this document, this provision shall control.

26. RIGHT TO AUDIT. At any time during the term of the contract, or thereafter, the City, or a duly authorized audit representative of the City or the State of Texas, at its expense and at reasonable times, reserves the right to audit Contractor's records and books relevant to all services provided to the City under this contract. In the event such an audit by the City reveals any errors or overpayments by the City, Contractor shall refund the City the full amount of such overpayments within thirty (30) days of such audit findings or the City, at its option, reserves the right to deduct such amount, owing the City from any payments due Contractor.

27. HOUSE BILL 2015. House Bill 2015, signed by the Governor on June 14, 2013 and effective on January 1, 2014, authorizes a penalty to be imposed on a person who contracts for certain services with a governmental entity and who fails to properly classify their workers. This applies to subcontractors as well. Contractors and subcontractors who fail to properly classify individuals performing work under a governmental contract will be penalized \$200 for each individual that has been misclassified. (Texas Government Code Section 2155.001)

28. ASSIGNING OR SURRENDERING THE CONTRACT. The Contractor shall not assign or sublet the contract or any portion of the contract without written consent from the Director of Purchasing and Contract Management. Should consent be given, the Contractor shall insure the Subcontractor or shall provide proof of insurance from the Subcontractor that complies with all contract insurance requirements.

29. HOUSE BILL 1295 DISCLOSURE OF INTERESTED PARTIES. House Bill 1295 adopted by the 84th Legislature, created §22A.905, Texas Government Code Section 2252.905 requires a business entity entering into certain contracts with a governmental entity or state agency to file with the governmental entity or state agency a disclosure of interested parties at the time the business entity submits the signed contract to the governmental entity or state agency. Instructions for completing Form 1295 are available at: http://www.comptroller.state.tx.gov/departmental/claims_departmental/contract_information

30. CONTRACTOR ACKNOWLEDGES. by supplying any goods or services that the Contractor has read, fully understood, and will be in full compliance with all terms and conditions and the descriptive material contained herein and any additional associated documents and Amendments. The City disclaims any terms and conditions provided by the Contractor unless agreed upon in writing by the parties. In the event of conflict between these terms and conditions and any terms and conditions provided by the Contractor, the terms and conditions provided herein shall prevail. The terms and conditions provided herein are the final terms agreed upon by the parties, and any prior conflicting terms shall be of no force or effect.

31. By accepting this purchase order, the Vendor certifies that it does not Boycott Israel and agrees that during the term of this Agreement (Contract as applicable) will not Boycott Israel as that term is defined in Texas Government Code Section 805.001, as amended.



Phone: 800.695.2919
Email:
info@buyboard.com

Administration

RFQ

Reports

Shopping Cart

Welcome Jessie [Log
Help Off]

Vendor Contract Information

Searches:

[Search by Vendor](#)
[Browse Contracts](#)

Search:

- All
- Vendor Discounts Only
- Catalog Pricing Only

Refine Your Search:

Vendors

SHI Government Solutions Inc [X]

Price Range

Show all prices

Category

None Selected

Contract

Technology Equipment Products
Services and Software[X]

Vendor Name: SHI Government Solutions Inc
Address: 1301 S Mopac Express, Suite 375
Austin, TX 78746
Phone Number: (800) 870-6079
Email: [REDACTED]
Website: <http://www.texas.gov/shidirect.com>
Federal ID: 22-3695478
Contact: Victoria Pubyiski

Accepts RFQs: Yes**Minority Owned:** Yes**Women Owned:** Yes**Service-Disabled Veteran Owned:** No**Certificate Number:** 1223695478500**Certifying Agency:** State of Texas / Texas Comptroller of Public Accounts**EDGAR Forms Received:** Yes**No Israel Boycott Certificate:** Yes**No Excluded Foreign Terrorist Orgs:** Yes**Contract Name:** Technology Equipment, Products, Services and Software**Contract#:** 579-19**Effective Date:** 01/01/2019**Expiration Date:** 12/31/2021**Payment Terms:** Net 30 days**Delivery Days:** 5**Shipping Terms:** Pre-paid and added to invoice**Freight Terms:** FOB Destination**Ship Via:** Common Carrier**Region Served:** All Texas Regions**States Served:** All States**Quote Reference Number:** 579-19

Return Policy: SHI will accept a return if the product does not conform to what was ordered. A subject to the Original Equipment Manufacturer (OEM) warranty policy. Any return OEM's return policy.

Additional Dealers: SHI International Somerset NJ

Additional Resources

Contract Documents

EDGAR Notice: [Click to view EDGAR Notice](#)**Proposal Documents:** [Click to view BuyBoard Proposal Documents](#)**Regulatory Notice:** [Click to view Bonding Regulatory Notice](#)**Proposal Files:** [Click to view Vendor Proposal Files Documents](#)

Contact us 800.695.2919



Pricing Proposal
Quotation #: 16540921
Created On: 1/17/2019
Valid Until: 1/31/2019

City of Lubbock

Marta Alvarez

P.O. BOX 2000
Lubbock, TX 79457-0001
United States
Phone:
Fax:
Email: MAlvarez@mail.ci.lubbock.tx.us

Inside Account Manager

Jeff Rosen

1301 South Mo-Pac Expressway
Suite 375
Austin, TX 78746
Send PO to: Texas@shi.com
Phone: 800-870-6079 ext 8686150
Fax: (512)732-0232

All Prices are in US Dollar (USD)

Product	Qty	Your Price	Total
1 CaseGuard Studio Software CaseGuard - Part# Contract Name: BuyBoard Contract # 579-19	1	\$13,995.00	\$13,995.00
2 CaseGuard Studio Licenses CaseGuard - Part# Contract Name: BuyBoard Contract # 579-19	3	\$349.00	\$1,047.00
3 Hourly Training - Online (Optional) CaseGuard - Part# Contract Name: BuyBoard Contract # 579-19	8	\$149.00	\$1,192.00
		Subtotal	\$16,234.00
		Shipping	\$0.00
		Total	\$16,234.00

Additional Comments

Thank you for choosing SHI-GSI. To ensure the best level of service, please provide End User Name, Phone Number, Email Address, and applicable Contract Number when submitting a Purchase Order. For any additional information including Hardware, Software and Services Contracts, please contact an SHI-GS Inside Sales Representative at (800) 870-6079.

SHI Government Solutions, Inc. is 100% Minority Owned, Woman Owned Business.
TAX ID# 22-3695478; DUNS# 14-724-3096

The Products offered under this proposal are resold in accordance with the [SHI Online Customer Resale Terms and Conditions](#), unless a separate resale agreement exists between SHI and the Customer.



CaseGuard Studio

ADVANCED PHOTO & VIDEO EDITOR

Version 4.3.0.0

CaseGuard Studio is a custom-build software designed to help law enforcement agencies and other agencies easily enhance video files acquired from body worn cameras and other sources.



Main Features:

1. Automatic face/faces detection with automatic redaction or automatic focusing
2. Automatic eyes detection with automatic redaction or automatic focusing
3. Automatic Head and shoulders detection with automatic redaction or automatic focusing
4. Automatic nose detection with automatic redaction or automatic focusing
5. Automatic object tracking (highlight any object in the video and it will track it automatically and redact it or focus on it.
6. Manual redaction for multiple objects per frame
7. Crop video picture to any size inside the frames while keeping the audio intact.
8. Cut different pieces of any video.
9. Rotate video or any part of the video (90, 180, 270) degrees.
10. Flip video or any part of the video vertically or horizontally.
11. Extract unlimited number of frames from any video and save them as pictures.
12. Extract audio only from any video.
13. Audio redaction for unlimited time slots in any video.
14. Watch and record any video in time lapse mode (great for long surveillance videos).
15. Complete chain of custody and recorded enhancement history.

Version History:

Latest Release: Version 4.3.0.0

Version 4.3.0.0 Release Notes:

- Download and redact videos directly from YouTube.
- Screen Recorder to record any screen or part of the screen
- Play proprietary formats in their original players and record them in CaseGuard Recorder as standard format.
- Select area and record: Select the area of screen you want to record and start recording right away.

- **Real-time Drawing:** Draw and outline on your video or screenshot in real time.
- **Add Webcam Overlay:** Add webcam video of yourself on the video that you are recording.
- **Mix Your Own Voice:** Mix your own voice in the video that you are recording.
- **Add Logo to Video:** Put your own logo image on the video for showing who the creator is.
- **Mouse Effects:** Add a mouse click effect and animation while recording.
- **Download whole cases from CaseGuard into CaseGuard Studio for redaction.**
- **Various bug fixes and enhancements.**
- **Added support for the following languages:**
 - Arabic
 - Chinese (Simplified, PRC)
 - Chinese (Traditional, Taiwan)
 - Czech
 - Danish
 - Dutch
 - Finnish
 - French
 - German
 - Hebrew
 - Indonesian
 - Icelandic
 - Italian
 - Japanese
 - Malayalam
 - Norwegian
 - Polish
 - Portuguese
 - Romanian
 - Russian
 - Spanish
 - Swedish

- Thai
- Turkish
- Ukrainian

Previous Version: 4.2.0.22

Version 4.2.0.22 Release Notes:

- Audio resample feature with different resample rates.
- Dynamic audio wave with zoom in/zoom out features.
- Ability to select audio redaction segments from audio wave.
- Ability to change audio bleep volume.
- Automatic support for Windows 32Bit versions.
- Ability to add text effects to video.
- Various display options for application interface as well as audit reports.
- Export redacted files into multiple formats.
- Various bug fixes and enhancements.

Previous Version: 4.1.0.10

Version 4.1.0.10 Release Notes:

- New redaction reverse mode where you can redact whole frame except certain objects.
- Enhanced processing time, our enhanced algorithms would save at least 10% faster than previous versions.
- Detailed messaging system to notify the user of every action as it's being performed on a file.
- Ability to schedule processing files after work hours.
- Print redaction reports feature with the ability to use your agency logo.
- Short version and long version reports (ability to add file information, tasks, logs, and meta data).

- View/Hide audio wave signal.
- View/Hide left and right audio wave signals.
- New video effects like edge detection, canny, and more.
- Various bug fixes and enhancements.

Previous Version: 4.0.2431.29

Version 4.0.2431.29 Release Notes:

- New interface design, attractive, very intuitive, and very fixable.
- Multiple enhanced algorithms for objects tracking (Exact Matching, Image analysis, and Zoom analysis).
- Ability to add multiple effects to any object in video (zoom and contrast for example).
- Video stabilization tool for shaky videos.
- Ability to change effects levels on the fly (change redaction level what object is being tracked).
- Enhanced video zooming filter (on any object in video).
- Speed up and slow down playing videos and audio files for better tracking and audio muting.
- Drag and drop projects into CaseGuard Studio.
- Ability to handle all video files, all audio files, and images.
- Side by side video/video, video/audio, audio/audio comparison and sync.

Previous Version: 3.2.568.1464

Version 3.2.568.1464 Release Notes:

- Bleep and mute audio files bug have been fixed.
- Performance enhancement when processing large video files like videos over 2 hours long.
- Audio redaction parameters have been updated to time format (hour: minute: second: milliseconds) instead of just seconds.

- .wma & .wmv extensions have been added to default settings.
- Added the ability to resize effect objects on the fly.
- Selected objects show with dashed borders, non-selected objects show with solid borders
- Added the ability to draw other redaction and effects shapes (rectangle, circle, ellipse, triangle, and diamond).
- More effects have been added like Magnifier, Horizontal Flip, and Vertical Flip.

Hardware Specifications:

CaseGuard Studio can run on any windows-based machine. There are no distinct minimum requirements. The oldest machine tested with the software was an eight-year old machine and it performed adequately.

With any video processing software, the more powerful machine you use, the faster the results. Normally we would suggest that the client try the application on the machines they currently have and if they find them too slow, they should consider investing in more powerful machine and/or components, because any program they utilize for this purpose will run slow and interrupted on the machine used. CaseGuard Studio is comfortable operating on 1 GB of RAM with 20 GB of storage capacity.

Storage requirements can be calculated by multiplying the largest file you're expecting to process by 20:

If the largest file you'll be processing is 1 GB, you'll need about 20 GB of free space.

If the largest file you'll be processing is 2 GB, you'll need about 40 GB of free space.

The following specifications are recommendations for any machine handling graphic-intense media, not recommendations specific to CaseGuard Studio:

	Minimum	Recommended
Operating System	Win 7, 64-bit	Win 10, 64-bit

Processor	Intel i7, quad core	Intel Xeon E5-2620 v4 @ 2.10 GHz, 16 core
RAM	4GB	16GB
Hard Drive (OS/Processing)	50GB SSD	50GB SSD
Hard Drive (Video Storage)	1TB	2TB
Video processor	Any	GeForce GTX 1070 8 GB
Screen Resolution	1280 x 800	1920 x 1080
Media	DVD	Blu-ray burner

A "Perfect World" Scenario:

If an agency has sophisticated funding for video and audio related projects, we find the following machines from MSI work perfectly. We have no partnerships with MSI or Amazon, and make no monetary gains from this recommendation.

finalcover LLC
CaseGuard
21155 Whitfield PI, Suite 201
Sterling, VA 20165
855-255-9955

CaseGuard Studio Hardware Specifications

Installation Requirements:

CaseGuard Studio can run on any windows-based machine. There are no distinct minimum requirements. The oldest machine tested with the software was an eight-year old machine and it performed adequately.

With any video processing software, the more powerful machine you use, the faster the results. Normally we would suggest that the client try the application on the machines they currently have and if they find them too slow, they should consider investing in more powerful machine and/or components, because any program they utilize for this purpose will run slow and interrupted on the machine used. CaseGuard Studio is comfortable operating on 1 GB of RAM with 20 GB of storage capacity.

Storage requirements can be calculated by multiplying the largest file you're expecting to process by 20:

If the largest file you'll be processing is 1 GB, you'll need about 20 GB of free space.

If the largest file you'll be processing is 2 GB, you'll need about 40 GB of free space.

The following specifications are recommendations for any machine handling graphic-intense media, not recommendations specific to CaseGuard Studio:

	Minimum	Recommended
Operating System:	Win 7, 64-bit	Win 10, 64-bit
Processor:	Intel i7, quad core	Intel Xeon E5-2620 v4 @ 2.10 GHz, 16 core
RAM:	4GB	16GB
Hard Drive (OS/Processing):	50GB SSD	50GB SSD
Hard Drive (Video Storage):	1TB	2TB
Video processor:	Any	GeForce GTX 1070 8 GB
Screen Resolution:	1280 x 800	1920 x 1080
Media:	DVD	Blu-ray burner

A "Perfect World" Scenario:

If an agency has sophisticated funding for video and audio related projects, we find the following machines from MSI work perfectly. We have no partnerships with MSI or Amazon, and make no monetary gains from this recommendation.

[MSI Nightblade M13 VR Ready Gamer PC](#)

[MSI Nightblade M12 VR Ready Gaming PC](#)

finalcover LLC
CaseGuard
21155 Whitfield Pl, Suite 201
Sterling, VA 20165

Voluntary Product Accessibility Template (VPAT)

DATE: 09/25/2018

PRODUCT NAME: CASEGUARD STUDIO

PRODUCT VERSION NUMBER:

VENDOR COMPANY NAME: FINALCOVER LLC (DBA CASEGUARD)

VENDOR CONTACT NAME: MATTHEW BALLANTYNE

VENDOR CONTACT TELEPHONE: 571-446-4145

Summary Table

Voluntary Product Accessibility Template

Criteria	Level of Support & Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Supports with Exceptions	
Section 1194.22 Web-based Internet Information and Applications	Not Applicable	
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multi-media Products	Supports with Exceptions	
Section 1194.25 Self-Contained, Closed Products	Supports with Exceptions	
Section 1194.26 Desktop and Portable Computers	Not Applicable	
Section 1194.31 Functional Performance Criteria	Does Not Support	
Section 1194.41 Information, Documentation and Support	Supports with Exceptions	

**Section 1194.21 Software Applications and Operating Systems - Detail
Voluntary Product Accessibility Template**

Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports	
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Does Not Support	
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made	Supports	

Supports

Supports

Supports

Supports

Supports

Does Not Support

Section 1194.24 Video and Multi-media Products – Detail Voluntary Product Accessibility Template

Criteria	Level of Support & Supporting Features	Remarks and explanations
a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002.	Not Applicable	

widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.

(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.

Not Applicable

(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.

Not Applicable

(d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.

Supports

(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.

Supports

Section 1194.25 Self-Contained, Closed Products – Detail Voluntary Product Accessibility Template

Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) Self-contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.	Does Not Support	



(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.

Not Applicable

(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with 1194.23 (k) (1) through (4).

Not Applicable

(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.

Not Applicable

(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at any time.

Supports

(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 db. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.

Supports

(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.

Supports

(h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.

Supports

(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.

Supports

(j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply

Not Applicable



with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.

(j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.

Not Applicable

(j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.

Not Applicable

(j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.

Not Applicable

Section 1194.41 Information, Documentation and Support – Detail Voluntary Product Accessibility Template

Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	
(b) End-users shall have access to a description of the accessibility and compatibility features of	Supports	

products in alternate formats or alternate methods upon request, at no additional charge.

(c) Support services for products shall accommodate the communication needs of end-users with disabilities. Supports with Exceptions



APPENDIX A (OF THE DOS VPAT/GPAT CHECKLIST)

SUGGESTED LANGUAGE FOR FILLING OUT THE VPAT/GPAT

In order to simplify the task of conducting market research assessments for procurement officials or customers, ITIC (Information Technology Industry Council) has developed suggested language for use when filling out a VPAT/GPAT. You may choose to employ all or some of the language below. Once you determine what language you intend to use, we recommend that use is consistent throughout all of your VPAT/GPATs.

SUPPORTING FEATURES (COLUMN 2 ON VPAT/GPAT)

SUPPORTS

Use this language when you determine the product fully meets the letter and intent of the Criteria.

SUPPORTS WITH EXCEPTIONS

Use this language when you determine the product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.

SUPPORTS THROUGH EQUIVALENT FACILITATION

Use this language when you have identified an alternate way to meet the intent of the Criteria or when the product does not fully meet the intent of the Criteria.

SUPPORTS WHEN COMBINED WITH COMPATIBLE AT

Use this language when you determine the product fully meets the letter and intent of the Criteria when used in combination with Compatible AT. For example, many software programs can provide speech output when combined with a compatible screen reader (commonly used assistive technology for people who are blind).

DOES NOT SUPPORT

Use this language when you determine the product does not meet the letter or intent of the Criteria.

NOT APPLICABLE

Use this language when you determine that the Criteria do not apply to the specific product.

NOT APPLICABLE - FUNDAMENTAL ALTERATION EXCEPTION APPLIES

Use this language when you determine a fundamental alteration of the product would be required to meet the criteria (see the access board standards for the definition of "Fundamental Alteration")



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806-775-2805

November 20, 2018

Ms. Wilkinson,

We are pleased to submit this price sheet in response to your request for our CaseGuard Studio software. CaseGuard Studio is a custom-build software designed to help law enforcement and other agencies easily enhance video files acquired from body worn cameras and other sources. This is a quote for purchasing CaseGuard Studio with licensing for six personnel, with recommended training of eight hours. This can be easily adjusted if you like to add more/remove users or training hours.

CaseGuard Studio has the following features:

1. Automatic face/faces detection with automatic redaction or automatic focusing.
2. Automatic Head and shoulders detection with automatic redaction or automatic focusing.
3. Automatic object tracking (highlight any object in the video and it will track it automatically and redact it or focus on it.
4. Manual redaction for multiple objects per frame
5. Frame by frame enhancements and detection.
6. Video stabilization feature for shaky videos.
7. Crop video picture to any size inside the frames while keeping the audio intact.
8. Cut different pieces of any video.
9. Rotate video or any part of the video (90, 180,270) degrees.
10. Flip video or any part of the video vertically or horizontally.
11. Extract unlimited number of frames from any video and save them as pictures.
12. Extract audio only from any video.
13. Audio redaction for unlimited time slots in any video.
14. Watch and record any video in time lapse mode (great for long surveillance videos).
15. Complete chain of custody and recorded enhancement history.
16. Apply multiple effects to multiple objects in any video including color filtering, color enhancement, pixilation, blurring, etc.

CaseGuard Studio (Purchase Option)	Price	Quantity	Sub-Total
CaseGuard Studio Software	\$13,995.00	1	\$13,995.00
CaseGuard Studio Licenses	\$349.00	5	\$1,745.00
Hourly Training – Online (Optional)	\$149.00	8	\$1,192.00
First Year Total			\$16,932.00

Additional Years: Maintenance, Support, and Updates are tied to the pricing of additional licensing. After the first year, you would pay \$1,745.00 annually for the five additional licenses.

Should your command staff decide on any of the trainings or extra licenses, we will modify and finalize your quote. We can also create an account for you to log into our website <https://CaseGuard.com> with full access to our online store, all our product features and functionalities. The online store account should help you with any future software solutions you may need for managing all your asset and evidence management needs.

Please let me know if you have questions or if I can be of any further assistance.

Matthew Ballantyne
Project Manager

CaseGuard.com

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